

Network News

Arkansas ♦ Louisiana ♦ New Mexico ♦ Oklahoma ♦ Texas



No. 41

March/April, 1999

News From the NN/LM SCR Office

-- Renée Bougard, Associate Director

Spring signals a fresh start. The RML will begin Year 04 of the current contract on 1 May. We are nearing the end of budget renegotiations for the new contract year and there are several things that we would like to share with you, in preparation for the new contract year. Once the renegotiation is complete, we will post our Outreach Plan to our website: <http://www.nnlm.nlm.nih.gov/scr> and it will be included in an upcoming issue of *Network News*.

There are two funding opportunities that will soon be made available to NN/LM SCR Members:

- Access Libraries: Four Access Libraries will be funded. The Request for Proposals (RFP) should be on our website shortly. Any Primary Access Library is eligible for this \$2,500 award.
- Technology Awareness Seminar: One technology seminar, up to \$5,000, will be funded via an RFP process.

NLM will be funding another round of AIDS Outreach Purchase Orders for projects focusing on the affected community and the general public. Refer to the article on page 11 for more details.

During Year 04, we will implement up to 12 Internet Connectivity Projects and 10 Library Improvement Projects. If your library qualifies, or you know of a library that may qualify, please contact Mary Jackson, Outreach Coordinator.

Wai-chi Mok, our Education/Communications Coordinator, left the NN/LM SCR office in early March and has relocated to Dallas area. This position has been restructured and the position title has been changed to Technology/Education Coordinator, with an added emphasis on technology. The job ad can be found on page 9 in this issue as well as on our website.

NLM has approved an additional professional staff position in each of the RMLs. The Consumer Health Coordinator will be responsible for developing and

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NLM's New Integrated Library System: LOCATORplus

NLM is preparing to provide public access to its new Integrated Library System, "NLM LOCATORplus" in mid-April 1999. LOCATORplus, which replaces CATLINE, SERLINE, AVLINE, and Locator, will be available from the NLM Home page at <http://www.nlm.nih.gov>.

A web tutorial on how to use LOCATORplus will soon be announced in the electronic NLM Technical Bulletin (<http://www.nlm.nih.gov/pubs/techbull/tb.html>). Prepared by NLM ILS training staff, this tutorial will walk through the features of the new catalog and explain the parts of the records including holdings, details, and MARC displays. In addition, Reference and Customer service staff has prepared a number of FAQs regarding LOCATORplus that will be available at <http://www.nlm.nih.gov/services/faq.html> in mid-April 1999.

Some wonderful new features will be available via LOCATORplus. Anyone using the catalog from the web will be able to view current receipts of both serial and monograph material (effective with 1999 receipts). Books, audiovisuals and journals can be searched together or separately.

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NLM's New Integrated Library System: LOCATOR*plus*

Searches can be limited to items in the history of medicine collection or reference collections. Hotlinks to online journals will be available from many records. Advanced searching features will allow searching on such field specific areas as indexing status or conference name. Direct access to a variety of other resources will be available through LOCATOR*plus* including NLM databases, MEDLINE*plus*, Images from the History of Medicine, TOXNET, HSTAT, and other medical library catalogs.

NLM is excited about providing, in one integrated product, so much information directly to our customers. NLM staff began using Endeavor Information System's Voyager ILS in late November 1998. There are more parts to the total NLM system reinvention efforts and more work still to be done, but the ILS/OPAC functions are sound and ready to be shared.

Because not every part of our operation has been reinvented yet, the existing DOCLINE system will continue to point to

the old SERLINE, CATLINE and AVLINE databases until Fall 1999 when a brand new DOCLINE arrives. This should not present a problem for borrowing journals, because all serial titles will be added to both LOCATOR*plus* and SERLINE, but it does present a problem for ordering monographs and audiovisuals. Since CATLINE and AVLINE are no longer being updated, there will be records for monographs and audiovisuals that will appear only in LOCATOR*plus*. These records will contain NLM record numbers (NLM Unique ID) which will not be recognized by DOCLINE. ILL requests for these new items will require the user to type the bibliographic information and call number into DOCLINE. NLM recommends that users include the NLM Unique ID in the VERIFICATION field in BORROW when entering requests for monographs and audiovisuals. This will provide potential lenders with a unique record number to search LOCATOR*plus* if further bibliographic information is needed.

Questions, comments and suggestions regarding this launch can be sent to: custserv@nlm.nih.gov

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News From the NN/LM SCR Office

implementing a regional plan for access to consumer health information for Network members, healthcare professionals and public libraries. We are recruiting for this position and the job ad is included on page 9 in this issue, and on our website.

Statewide planning meetings will be held in Louisiana, New Mexico, and Texas. If you are a Network or NN/LM SCR Board or Council member in these states, please watch the NNLMSCR listserv and future issues of the newsletter for meeting dates.

The following will be held in each state of the region:

- Internet workshops for Health Professionals and Librarians
- DOCLINE-Loansome Doc workshops
- Topical document delivery workshops
- Introduction and Transition PubMed/Internet Grateful Med/MEDLINE*plus*/Loansome Doc workshops
- Site visits to Network member libraries
- PubMed/Internet Grateful Med/MEDLINE*plus*/Loansome Doc demos

Please let us know if you have a need for workshops in your area, or are willing to host a workshop.

We would like to emphasize how important it is to subscribe to the NN/LM SCR listserv, so that you remain informed of

events that effect the Network, between newsletters. Our website gives subscribing instructions for the NNLMSCR-L. Also, we suggest that you bookmark our website. We will be making changes over the next few months to the format and content to better serve your information needs.

Ralph Talley, our new Publications Assistant, has been involved in Urban Revitalization for the past four years and discovered that communication and access to information is at the core of community health. Inner-city neighborhoods have been in transition for sometime and quite often lack the social mechanism that communicate and facilitate the day-to-day information to holds us together. He began developing an electronic village that will identify and link to the vital resources (churches, schools, medical services, etc.) within the communities via the Internet.

When Ralph became aware of the opportunity at the RML, he was excited about our mission and commitment to making information accessible to the remote parts of the five-state region. Public libraries are at the frontline of the communities and our goal is to train and provide them with the tools to access the information that is critically needed. He looks forward to learning and assisting the RML in using technology to distribute information where it is needed.

HII99-Improving Health in a Digital Age and G7/G8 Forum on Telemedicine

-- Josie Jordan, HII99 Conference Registrar, FNLM, Washington, DC

Mark your calendars to attend the Friends of the National Library of Medicine's Fourth Annual Conference, HII99: Improving Health in a Digital Age, April 26-28, 1999 in Washington, D.C. This year's program will be held in conjunction with an important international telemedicine conference -- the Fourth G7/G8 SP-4 FORUM: Clinical and Technical Standards for Telemedicine/Telematics on April 29-30, 1999.

HII99 will focus on:

- Telemedicine/Telehealth
- Consumer Health Information
- Privacy and Portability
- Equity and Access

G7/G8 Forum will focus on:

- Technology Standards in Telemedicine and Telematics
- Clinical Standards in Telemedicine and Telematics

Also, great Pre and Post conference workshops:

- Underserved Populations and Telehealth -- Monday, April 26
- Law, Cyberspace and Medicine -- Monday, April 26
- Privacy, Security and Confidentiality: Helping Your Institution Comply With New HIPAA Requirements -- Thursday, April 29 - Friday, April 30

Such luminaries as Wyoming Governor Jim Geringer, U.S. Congressman Rick Boucher (VA), Dr. Donald A.B. Lindberg,

and others will be speaking at the conference. See live demonstrations of a Pre-Natal Telehealth initiative and new computer simulation for bronchoscopy training.

The conference banquet will be a Town-Hall Debate on "What is Health Data and When Should It Be Protected?" moderated by Dennis Melamed, Editor of the Health Information Privacy Alert. This wide-open and frank discussion will clarify when data is and is not health information, and how different circumstances and contexts should change the way we manage privacy and confidentiality in the healthcare industry.

Visit our conference area at <http://www.fnlm.org> for more details and the latest conference information! Or contact:

Josie Jordan, HII99 Conference Registrar
Friends of the National Library of Medicine (FNLM)
1555 Connecticut Avenue
Suite 200
Washington, DC 20036
202.462.0992
202.462-9043
josie@fnlm.org

"These conferences are a must to attend to keep up with the latest and to learn about the new applications in health information technologies." - Tenley Albright M.D. Chair of the NLM Board of Regents and HII99 Honorary Chair

Postell Professional Development Awards Free Money!

--Pauline Fulda, Postell Award Coordinator, Awards and Scholarships Committee, LSU Medical Center Libraries, New Orleans, LA

Have you decided to attend a continuing education course and do not have the necessary funds for the registration fee? The SCC/MLA William D. Postell Sr. Professional Development Award may provide a solution to your dilemma! This award partially or completely covers registration fees for an SCC/MLA member to attend a continuing education course or workshop. Your chapter established this award to honor the memory of William D. Postell, Sr., former Librarian of the School of Medicine at LSU in New Orleans and later Library Director at Tulane Medical Center in New Orleans.

Each calendar year a total of \$1500 is available to fund SCC/MLA members' continuing education experiences. Applicants must be a member of SCC/MLA and demonstrate how

this course or workshop will offer preparation for future professional responsibilities. In addition, applicants must show how they can share what they learn with other members. Remember that applications must be received at least 30 days before a course or workshop!

The application form is available online at the SCC/MLA website at <http://www.sccmla.org/Postellapp.html>. For more information or a form, please contact Pauline Fulda, Postell Award Coordinator, Awards and Scholarships Committee, LSU Medical Center Libraries, LSU Medical Center, 433 Bolivar Street, New Orleans, LA 70112-2223; phone: 504.568.7698; e-mail: pfulda@lsuonc.edu

DOCLINE: Why Aren't You A Member?

-- Jan Rice, Medical Librarian, Lafayette General Medical Center, Lafayette, LA

Are you responsible for a small, one-person library? I am. Although our collections may be small, the information needs of our doctors, nurses and administrative staff are just as sophisticated and demanding as those of doctors and nurses blessed with having large, research libraries at their fingertips. It is the unique challenge for the small medical library staff to overcome physical and budgetary limitations, and find ways to seamlessly and efficiently provide the full realm of medical resources to our library users. The NN/LM SCR statistics on DOCLINE usage (current as of February 1999) are really quite surprising: Of the 516 member institutions in the NN/LM SCR region, 282 members have libraries. Yet, only 164 of these libraries use DOCLINE. That means nearly 42% of you are not taking advantage of DOCLINE to fill your document delivery needs. And that means more ALA forms, phone calls, relying on larger libraries to fill the document delivery requests of your users, wasted time and inefficiency. If you are in a one-person library, "efficiency" needs to be your middle name, and DOCLINE needs to be an integral part of the services you provide. It is the ultimate seamless and efficient document delivery resource. Utilizing DOCLINE will enable you to provide your users access to library collections throughout the SCR and, potentially, across the country.

If you are among the 41% of non-DOCLINE libraries, using DOCLINE for document delivery will be the single most time-efficient, laborsaving, cost-effective change that you could make in the management of your library. DOCLINE serves as a computerized hierarchical network of regional and national medical libraries through which document delivery requests are automatically routed. No more ALA forms, no more phoning one library and then the next to fill a request! Requests are routed from one library to the next, until the request is either filled or returned to the requesting library as unfilled. Requested articles are typically received within 7-10 days (often much more quickly), depending on whether the request was filled within the region, or was filled out-of-region.

A very small medical library, with 25 or fewer journal subscriptions, can be a "Borrow Only" library on DOCLINE. As a "Borrow Only" library, you are not obligated to have a SERHOLD membership and you may use DOCLINE whenever you need. Ruicha Mishra, Network Coordinator for the NN/LM SCR, will help you establish the "routing table" which will determine the libraries to which your requests will be routed.

Medical libraries with more than 25 journal subscriptions must submit their holdings to SERHOLD. This requires an annual membership (currently \$150) for inclusion in SERHOLD, OCLC and the SCAMeL Union List of Serials.

PALs are required to access DOCLINE at least three times per week, although daily access is recommended. As a PAL, you create your own routing table (in consultation with Ruicha Mishra) which determines the libraries that will receive your requests. The beauty of the routing table is that you are in control of determining up to 180 libraries to which your requests can be routed. You specify, in a hierarchical order, "reciprocating" libraries (other small libraries who will fill requests at no charge), libraries which charge for document delivery, the regional Resource Libraries, out-of-region libraries and the National Library of Medicine. With creative routing table design, the majority of the libraries you designate can be reciprocal libraries from the five-state region, which can greatly reduce your document delivery expenses.

DOCLINE is easy to use. When you agree to become a DOCLINE library, you will receive a user manual from NLM and a tutorial CD; "Pocket Cards" are available on the Internet (<http://www.nlm.nih.gov/psd/cas/docline/pocket1>, also at "pocket2" and "pocket3" within the same address). The NN/LM SCR office can provide you with additional assistance in use of the system. If you are interested in increasing your efficiency even more, consider using a software interface, such as QuickDOC. This program provides an interface with DOCLINE which allows you to do your data entry off-line, reduces the keying necessary for a request, tracks in-coming and out-going requests, provides statistical reporting for your document delivery activities and reduces the paper trails required for manual document delivery tracking. So what are you waiting for? Sit back and let the computer do the work, putting the world at your fingertips. Contact Ruicha Mishra about becoming a DOCLINE user today.

Welcome to DOCLINE

The following libraries are now DOCLINE participants:

LIBID - 70126A SERHOLD-WYG
William Carey College, Learning Resource Center New Orleans Campus, New Orleans, LA

LIBID - 74701A SERHOLD - SEK
Southeastern Oklahoma State University, H.G. Bennett Memorial Library, Durant, OK

LIBID - 87115A SERHOLD - AQL
Inhalation Toxicology Lab, Research Library, Albuquerque, NM

Technology Fact Sheet

THE YEAR 2000 PROBLEM

--Susan Steelman, M.L.I.S., Coordinator of Outreach Activities, University of Arkansas for Medical Sciences Library Little Rock, AR

WHAT IS THE YEAR 2000 PROBLEM?

Since the late 60's, programmers have used a shortcut method of inputting dates in order to save time, money and memory space. If a date was 1966, they shortened it to two spaces, with the year code being presented as 66. In the last few years it has become evident that this shortcut is about to cause big problems. This common practice of date representation will cause programs (both system and application) that perform arithmetic operations, comparisons, or sorting of date fields to yield incorrect results when working with years outside the range of 1900-1999. This problem can show up in any level of hardware or software including files and databases and may be present on any platform.ⁱ When the date, December 31, 1999 rolls over at midnight, any computers not able to read a four-digit year code will revert back to 1900 instead of 2000.

HOW MIGHT IT AFFECT LIBRARIES?

Today's libraries are at risk due to our dependence on electronic equipment, databases, software programs and integrated library systems for our daily operations. It can affect stand-alone pc stations or networked labs. Any subscriptions, claims, or book orders processed electronically may be affected. Not only must our in-house equipment be compliant but also the systems of those outside entities with whom we deal. Otherwise, problems may arise at any point in the chain. Circulation dates, overdues and fines may all become a jangled mess of incorrect data or the systems may crash altogether. Note: Even if something isn't Y2K compliant, it might not be dead. VCRs, for example, would still be usable and maybe even programmable, depending on the degree of problem.

RISK ASSESSMENT

In order to begin work on the problem, it is imperative to identify the equipment, applications and all computer-based systems which will be impacted when the year changes to 2000. Librarians should assess personal computer workstations, local area networks, software and databases as well as any in-house customized software and databases. Future hardware, system software and application purchases must be able to process, calculate, compare, pass, and sort date fields yielding correct results regardless of the century.ⁱⁱ For those librarians dealing with local area networks, it is recommended that you work closely with the systems personnel in your organization. They will be able to point out areas of concern and risk that may need addressing. Also, any systems which use embedded computer chips should be tested. This includes telephones, VCRs, fire systems, security systems, elevators, thermostats etc.ⁱⁱⁱ

HARDWARE

Check with each manufacturer of computers, integrated library systems, telecommunications systems and other equipment you have regarding compliance of your equipment models. You may also want to contact your Internet Service Provider to ensure they are able to meet the Y2K challenge. Most manufacturers have links to their Year 2000 information displayed prominently on their websites. Make sure you look at their definition of Y2K compliance as well as any disclaimers of liability they have posted. If you can't find the information on a vendor's website, call or e-mail them.

SOFTWARE & DATABASES

All software programs should be checked for compliance. Vendors of the software should be able to verify compliance or status of testing for their products. Questions you may want to ask vendors include:

- Is the version installed in my library Year 2000 compliant? Have the version number ready when calling them.
- If the version I have is not compliant, what release is or will be compliant and when will it be available? This may impact other conversion activities.
- What will the new compliant version cost?

Plan for contingencies if delivery of the compliant version does not arrive before Dec. 31, 1999. Any software programs written in-house must also be checked. The programming must be reviewed to ensure that:

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- The date fields maintain a 4 position year code (ex. 19xx or 20xx).^{iv} and
- That all scheduling, billing, ordering, sorting and calculating functions perform correctly.

Databases can also be vulnerable. The ability to search by year either through command language, web or CD-ROM version can be affected if the programs are not Y2K compliant. Again, most vendors of software and databases have websites with links to their Y2K plans and status for various versions.

STATUS OF MAJOR SOFTWARE / DATABASE PROGRAMS

The following is a list of compliance status of major software and database programs you may have in your medical library. Please note that each vendor has their own definition of Y2K compliance, some more detailed than others. Read each definition carefully when looking for compliance of a particular version or program.

SOFTWARE:

Corel Products: Gallery, Office Professional, Presentations, QuatroPro, WordPerfect, and WordPerfect Suites etc. Visit the website at: <http://www.wordperfect.com> for individual product compliance statements.

Microsoft Products: Access 97, Excel 97, MS Office Professional 97 and MS Office Standard 97 are all listed as compliant. See the Microsoft website for detailed information and tables regarding compliance of all program versions. Visit the website at: <http://www.microsoft.com>

PLATFORMS:

Macintosh: See website for list of all compliant hardware and software programs. Visit the website at: <http://www.apple.com/about/year2000/y2khw> Note: Macintosh computers are not really a concern for the Y2K problem. According to their website, "...since their introduction in 1984, Macintosh computers have had the ability to make the transition to the year 2000. In fact, the Mac OS and most Mac applications can handle internally generated dates correctly all the way to the year 29,940." ^v

Novell: See web site at <http://www.novell.com/year2000/product> for list of all compliant models and programs.

Windows NT: See Microsoft web site at <http://www.microsoft.com> for list of all compliant programs. PC: See individual manufacturer website for your equipment.

DATABASES:

NLM Systems: PubMed and Internet Grateful Med search systems are both compliant and can handle four digit year codes. See the *NLM Technical Bulletin* 1997 Sep-Oct: 298 for in depth information on date coverage and compliance for ELHILL and MEDLARS databases. DOCLINE compliance is in progress as it moves towards a web version. Note: QuickDOC V.2.29I was released in November 1998. It is the "first Year-2000-compliant version of QuickDOC." ^{vi} TOXNET is also listed as being compliant. For more information, visit <http://www.nlm.nih.gov/y2k/y2k>.

DIALOG: Dialog Classic/Web, DialogLink/Win are both compliant. See web site at <http://library.dialog.com/y2000> for full compliance status table.

OVID: OVID Web Gateway, VT100 Telnet Client, OVID for Windows and Z39.50 Windows Client compliant versions were released December 1998. For complete compliance table, see web site at <http://www.ovid.com>

SILVERPLATTER: <http://www.silverplatter.com/year2000> a few of those databases listed as being compliant are - AGELINE, AMED, BA/RRM on CD, BA on CD, CINAHL, ClinPsych, Dissertation Abstracts, EMBASE, MEDLINE (Advanced, Express, Professional and Standard), PsychInfo, PsychLit, and Ulrich's International Periodical Database. See website for full list of all compliant titles and those in process.

TESTING

Much information was found regarding testing equipment as to Y2K compliance. There were also numerous warnings about the danger in doing these tests. Websites listing methods for testing hardware have been included in the webliography; however, the following are some precautions you may wish to take before doing any compliance testing.

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- Plan carefully. Check with your systems administrator in your organization prior to doing any testing. They can point out any in-house configurations or programming which may conflict with your testing methods. This is extremely important. "You might end up crashing your network, creating hidden files with the wrong dates, making your passwords or software expire, etc." ^{vii}
- Backup all data before testing applications and restore your backup files after the testing has been completed. Ensure that all interface data (both internal and external) has been tested and validated. ^{viii} Note: some companies mirror all their data with a third party at a safe location; however this may not be feasible for some libraries.

WEBLIOGRAPHY

The Year 2000 Information Center. <http://year2000.com> Provides a forum for disseminating information about the Y2K problem and discussion of possible solutions.

Apple Computer FAQ. <http://devworld.apple.com/mkt/informed/appledirections/sep96/year2000>.

ComputerWorld. <http://www.computerworld.com/year2000>. Articles, statistics and resources regarding Y2K problem.

Corel Products. <http://www.wordperfect.com/year2000/index>.

DIALOG. <http://www.dialog.com/y2000>. Date-based information and a table listing software products compliance.

IBM. <http://www.ibm.com/ibm/year2000/testing/focus>. Information on testing Y2K compliance.

MLANET. Will Your Computers Run on 1/1/2000? <http://www.mlanet.org/publications/mlanews/octnews98>. Lynn Eades of University of North Carolina-Chapel Hill provides a general overview on the topic, steps to follow for systems administrators and good library-relevant references for dealing with the problem.

MicroSoft Year 2000. <http://www.microsoft.com/technet/year2k/product/product>. Information on product compliance, articles, white papers and web sites dealing with Y2K problem. National Library of Medicine. <http://www.nlm.nih.gov/y2k/y2k>. Information on compliance of databases and search systems.

National Network of Libraries of Medicine. <http://nnlm.nlm.nih.gov/sea/internet/y2k>. This site lists information on the future of ELHILL, DOCLINE and SERHOLD. It also lists three links to sites discussing the Y2K impact from a medical / health care standpoint.

Netscape. <http://www.netscape.com/products/year2000/readiness/clientstatus>. Lists all versions of Netscape Communicator, Navigator and Navigator Gold and their compliance status.

Novell. <http://www.novell.com/year2000> Information on compliance testing for Novell products and tables listing status of their products. Lists Novell's 10 Requirements for Year 2000 Readiness.

OVID. <http://www.ovid.com/> Provides compliance information for OVID products.

President's Council on Y2000 Conversion. <http://www.y2k.gov/java/index>. Provides links to toolkits, sites for managers, software programs to help test Y2 compliance on desktops, lists links of interest to consumers (education, health, product safety, food, money, transportation etc.)

SilverPlatter. <http://www.silverplatter.com/year2000>. Lists names of 141 databases which are currently compliant and provides a list of those databases which should be compliant by end of 1999.

Y2K Informant. <http://www.y2kcertified.com/index.html>. News and reports on Y2K issues.

Year 2000. <http://www.year2000.com> Provides Y2K information for local governments, US Federal government and international countries. It offers press clippings, guidance for businesses and schools in dealing with the problem. Y2K humor is also included.

Year 2000 Information and Readiness Disclosure Act. <http://www.y2k.gov/java/y2kinfo>. Lists statements by President Clinton and links to a copy of the full bill passed by U.S. Congress.

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- ⁱ University of Texas Medical Branch. The Year 2000 Challenge [website]. 1999 Mar 3. <http://www2.utmb.edu/y2k>. 1
- ⁱⁱ University of Texas Medical Branch. The Year 2000 Challenge [website]. 1999 Mar 3. <http://www2.utmb.y2k/risk-assessment> p1.
- ⁱⁱⁱ University of Arkansas for Medical Sciences. Year 2000 Frequently Asked Questions [website]. 1999 Jan 20, 7:59 am <http://www.uams.edu/Y2K/faq> p.1
- ^{iv} University of Texas Medical Branch. The Year 2000 Challenge [website] 1999 Mar 3. <http://www2.utmb.edu/y2k/faqs>. p. 1
- ^v Apple and the Year 2000. [website] 1999 Feb 23, 11:27 am <http://www.apple.com/about/year2000> p. 1
- ^{vi} QuickDOC. <http://nnlm.nlm.nih.gov/-quickdoc>. Information about the Y2K compliant version released in Nov. 1998
- ^{vii} John Stephanie. Medical Y2K Resources; New Type of Y2K Problem? Message to: MEDLIBL@LISTSERV.ACSU. BUFFALO. EDU [electronic discussion list]. [Buffalo] MEDLIB-L. 1998 Nov 13, 8:02 am.
- ^{viii} University of Texas Medical Branch. The Year 2000 Challenge [Web site] 1999 Mar3, 9:44 am <http://www2.utmb.edu/y2k/faqs>. p.1
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Hospital Librarians Survey Salaries

-- Marsha Greer, HLIS President, SCC/MLA, Pineville, LA

The Hospital Library Interest Section (HLIS) of South Central Chapter/MLA is conducting a Hospital Library Salary Survey. We hope that hospital librarians in our region will use the results of this survey as a tool when negotiating salaries or requesting additional staff. But to do this, we need your help!

Packets containing this survey have been sent to a contact person (usually the library director or ILL contact) at all active hospital libraries in the South Central region (AR, LA, NM, OK, TX). In the packets, contact persons at each library have been instructed to distribute copies of the survey (along with return envelopes) to all library employees

(Professional and Paraprofessional staff). Please encourage all staff members to complete and return a survey!

If you have not yet received a survey, please see your library director or ILL contact person. If your library has not received a packet or you have questions about the survey, please contact me directly at mpgreer@aol.com or at 318-641-9329. Furthermore, please pass this message along to any hospital librarians/managers who may not have heard about this.

Thank you for your help! HLIS looks forward to sharing the Salary Survey results with you in the upcoming months.

Technology Conference Proposal Awarded

The NN/LM SCR announces this year's recipient of the Technology Awareness Conference award is a collaborative effort by the University of Oklahoma Robert M. Bird Health Sciences Library, Oklahoma City and the Health Sciences Center Library, Tulsa, and the Oklahoma State University College of Osteopathic Medicine Library in Tulsa. The conference is designed to provide volunteer health information agencies and public health department employees with an opportunity to learn more about information available from their local libraries, the Internet and the National Library of Medicine. The conference is scheduled for 27-28 April, in Oklahoma City and Tulsa. Congratulations to Janet Minnerath, Marty Thompson and Ursula Scott for their effort!

NN/LM SCR Listserv Join Today

For more information go to:
<http://www.nlm.nih.gov/scr/listsrv.html>

Employment Postings

NN/LM South Central Region - Houston - Consumer Health Coordinator

Description:

The Houston Academy of Medicine-Texas Medical Center Library (HAM-TMC Library), under contract with the National Library of Medicine, is designated as the Regional Medical Library for the National Network of Libraries of Medicine, South Central Region (NN/LM SCR), serving Arkansas, Louisiana, New Mexico, Oklahoma and Texas. The NN/LM SCR is recruiting a Consumer Health Coordinator who will be responsible for developing and implementing a consumer health information program under the direction of the NN/LM SCR and the NLM. This person will identify populations where there is a need to introduce Consumer Health Information, identify existing consumer health collaborations and programs, and assist and train librarians in providing access to consumer health resources. The Consumer Health Coordinator reports to the NN/LM SCR Associate Director.

Duties:

Identify and assist underserved populations and develop Consumer Health Information (CHI) materials and programs, e.g. Spanish-speaking, rural; develop CHI awareness and instructional programs; advise and train librarians to provide high-quality CHI; promote NLM's consumer health programs; assist librarians in locating grant and funding resources for building CHI resources, and reviewing proposals; train librarians and health professionals on PubMed, Internet Grateful Med (IGM) and MEDLINEplus; create collaborations with other libraries and consumer health agencies; evaluate the progress of consumer health programs; assist with exhibits and present at professional librarian and health professional meetings and demo PubMed, IGM and MEDLINEplus; develop NN/LM SCR Consumer Health Information Committee; serve as liaison to the Council of State, Public and Academic Librarians; provide referrals and information about NLM products and services to librarians, consumers and health professionals; assist with development and evaluation of goals and objectives of the program; other duties as assigned.

Qualifications:

At a Librarian II level, this position requires an MLS from an ALA accredited program with a minimum of 3 years experience in a hospital or academic medical library setting, experience in providing consumer health information, excellent oral, written and instructional skills, strong organizational skills and self-motivation, ability to work in a team environment, knowledge of Microsoft Office, and strong Internet searching capabilities. Knowledge of grants and funding resources is desired. Travel is required.

Opening date: 1 May 1999. Closing date: until position is filled. Minimum salary: \$33,000. Benefits include medical, life and dental insurance and TIAA-CREF retirement plan, and vacation and sick leave.

Submit résumé and list of three references to: Renée Bougard, MLIS, AHIP, Associate Director, NN/LM SCR, HAM-TMC Library, 1133 MD Anderson Blvd., Houston TX 77030.2809. Fax# 713.790.7030

NN/LM South Central Region - Houston - Technology/Education Coordinator

Description:

The Houston Academy of Medicine-Texas Medical Center Library (HAM-TMC Library), under contract with the National Library of Medicine, is designated as the Regional Medical Library for the National Network of Libraries of Medicine, South Central Region (NN/LM SCR), serving Arkansas, Louisiana, New Mexico, Oklahoma and Texas. The NN/LM SCR is recruiting a dynamic individual for the Technology/Education Coordinator position. This person will be responsible for promoting and maintaining an awareness of the Internet and new technologies relevant to communication and information access within the SCR, and overseeing all Internet and electronic publications functions of the NN/LM SCR. This person is also responsible for developing and teaching classes on PubMed, IGM, MEDLINEplus and the Internet. The Technology/Education Coordinator reports to the NN/LM SCR Associate Director.

Duties:

Develop and teach classes for librarians and health professionals, to include but not limited to PubMed, IGM, MEDLINEplus and the Internet, web page development, HTML, and bibliographic management tools to librarians, health professionals and consumers; develop and teach PubMed, IGM, MEDLINEplus and the Internet Train-the-Trainer classes to library information profes

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Employment Postings

sionals; assist librarians in integrating Internet technologies into their services; maintain list of regional Internet Service Providers;

serve as NN/LM SCR webmaster and member of the NN/LM Web Team; maintain NN/LM SCR, Board and Council listservs; respond to information requests from SCR staff and SCR Network members concerning microcomputer hardware/software and the Internet; provide PubMed, IGM and MEDLINEplus assistance for librarians and health professionals; test new library software/databases available from NLM and other vendors as assigned; assist NN/LM SCR staff with production of electronic publications; serve as liaison to NN/LM SCR Council of Technology Specialists; chair the NN/LM SCR Technology/Internet Advisory Committee; write articles on technology and biomedical information sources for SCR newsletter and other publications, including regional consortia newsletters; assist with PubMed, IGM and MEDLINEplus demos, exhibits and other activities as needed; assist with development and evaluation of goals and objectives for the program; other duties as assigned.

Qualifications:

At a Librarian II level, this position requires an MLS with a minimum of 3 years experience including 2 years of proven advanced teaching and database skills and knowledge; excellent written, oral communication, and teaching skills with the ability to explain technological skills in plain English; curriculum development skills; a working knowledge of current technologies in medical libraries; proficiency with PubMed, IGM, MEDLINEplus and other NLM databases; a working knowledge of Internet protocols such as FTP and Telnet; proven website creation and publishing skills; proven experience teaching web searching; familiarity with Internet communications applications such as NetTerm; working knowledge of Microsoft WindowsNT 4.0 and Office 97, UNIX and Macintosh. Telephone and e-mail technical support experience desired. Working knowledge of HTML, CGI, Java, Perl, MySQL and/or PHP. This person will stay current with knowledge of microcomputer applications, operating systems, and telecommunications issues. ELHILL command language knowledge desired. Travel is required.

Opening date: 19 April 1999. Closing date: until position is filled. Minimum salary: \$33,000. Benefits include medical, life and dental insurance and TIAA-CREF retirement plan, and vacation and sick leave.

Submit resume and list of three references to: Renée Bougard, MLIS, AHIP, Associate Director, NN/LM SCR, HAM-TMC Library, 1133 MD Anderson Blvd., Houston TX 77030.2809. Fax# 713.790.7030

NN/LM South Central Region - San Antonio - Reference Librarian (Librarian I) - (UTHSCSA)

The Libraries of the University of Texas Health Science Center at San Antonio

Duties and Responsibilities: (Librarian I) The duties of this position include providing reference assistance and instructing users on library databases, the Internet, and computer assisted instruction programs. The Librarian will also assist the Microcomputer Services Coordinator with staff scheduling, development of user policies, installing computer software, troubleshooting hardware and software, and other Library Computer Center projects as needed. The librarian will also participate in library orientation and instruction programs and assist with designing instructional and promotional materials for the Library Computer Center.

About the Library: Located in San Antonio on the outskirts of the Texas Hill Country, the UTHSCSA includes five Schools - Medicine, Dentistry, Nursing, Graduate Biomedical Sciences, and Allied Health. The Library provides services and access to biomedical information that support the teaching, research, and patient care needs of Health Science Center students, faculty and staff as well as health care professionals throughout South Texas. The Library's collection includes more than 210,000 books and journal volumes, 2500 computer software and media programs, and 2000 current journal subscriptions. The Library is staffed by 20 librarians and approximately 40 support staff.

Hours: The tentative schedule for this position is Monday - Friday, 11 a.m. to 8 p.m. (Note: Work schedule may vary depending on need.)

Requirements: an MLS or MLIS from an ALA-accredited program; coursework in library reference; experience using the MEDLINE database, preferably through the OVID interface; familiarity with Windows and Macintosh programs; strong public service orientation and excellent oral and written communication skills. DESIRABLE: coursework in computer science and/or applicable experience in a library or educational computing environment.

Salary: This is a one-year appointment at \$30,000; benefits include retirement options, health and dental insurance, and paid vacation and sick leave.

Opening Date: March 15, 1999. **Closing Date:** until position is filled.

Application Procedures: Original applications are accepted and must be received by the Office of Human Resources, in the Administration Building, between 8:00 a.m. and 5:00 p.m. at 7703 Floyd Curl Drive, San Antonio, Texas. Out of town applicants should mail a cover letter, resume, and three (3) professional references to:

Office of Human Resources
The University of Texas Health Science Center at San Antonio
7703 Floyd Curl Drive
San Antonio, Texas
78284-7972

More detailed information about UTHSCSA, the Library, and Library programs can be found at the website at <http://www.uthscsa.edu>.

UTHSCSA IS AN EQUAL OPPORTUNITY/AFFIRMATIVE ACTION EMPLOYER

Funding for AIDS Outreach Projects

It is the intent of the National Library of Medicine to procure services to design and conduct projects that will improve access to HIV/AIDS related information by patients, the affected community, their caregivers, and the general public. Request for Quotations (RFQ) Number NLM 99-055/SLF will be issued on or around April 9, 1999. Copies of the RFQ may be obtained by writing to the National Library of Medicine, Office Of Acquisitions Management, 8600 Rockville Pike, Building 38A, Room B1N17, Bethesda, MD 20894, Attention: Sheila L. Fauble, Procurement Technician. Copies of the RFQ may also be obtained by e-mailing the request to Ms. Fauble at her e-mail address *Sheila_Fauble@nlm.nih.gov*. Fax requests will NOT be accepted. RFQ 99-055/SLF will also be available in electronic format. The RFQ may be downloaded from the National Library of Medicine (NLM) Home Page on the World Wide Web (WWW), after April 9, 1999. The home page URL is *<http://www.nlm.nih.gov/oam/oam.html>* (see NLM Small Purchases - Simplified Acquisitions). The period of performance is anticipated to start on or about September 30, 1999 and expire on or about March 31, 2001. All responsible and responsive sources may submit a proposal which will be considered by the National Library of Medicine.

Meetings & Exhibits

The SCR staff will be attending or presenting at several of the following meetings. If you plan to attend, we invite you to stop by and visit with us. For more information, call 1-800-338-8657 or e-mail nnlmscr@library.tmc.edu.

March 7-10, 1999, New Orleans, Louisiana
[American College of Cardiology](#)

June 24 to July 1, New Orleans, Louisiana
[American Library Association](#)

July 10 - July 14, New Orleans, Louisiana
[American Veterinary Medical Association](#)

September 25 - 30, New Orleans, Louisiana
[American Society of Clinical Pathologists](#)

Network News

National Network of Libraries
of Medicine - South Central Region

Houston Academy of Medicine - Texas Medical Center Library
1133 M.D. Anderson Boulevard
Houston, TX 77030-2809
Telephone: 800.338.7657 or 713.799.7880
Fax: 713.790.7030

NN/LM SCR Home Page: <http://www.nnlm.nlm.gov/scr>
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Network News

**National Network of Libraries of Medicine,
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